

## Co-op Coalition Survey: Maintenance Management System

Thanks to the 8 managers who took the time to help another manager. The results are contained in the table, below. Once again, thanks for helping your other co-op Coalition members!

Mike O'Dell, Director  
 DC Cooperative Housing Coalition  
[www.CoopsDC.org](http://www.CoopsDC.org)  
[CooperativesDC@aol.com](mailto:CooperativesDC@aol.com)

In a message dated Tue, Jul 24, 2018 6:50 pm, CooperativesDC@aol.com writes:

This email is being sent to co-op managers. Another manager wants to learn about your experiences with Maintenance Management Systems. The request is below. Please respond by Friday, August 3. We will share the responses with everyone a few days later. Thanks, once again, for helping and supporting one another!

DC Cooperative Housing Coalition  
[www.CoopsDC.org](http://www.CoopsDC.org)

***Serving the District's cooperative housing community since 1984***

I am a co-op manager. I am interested in knowing if any co-ops use a Maintenance Management System-- a system similar to BuildingLink that tracks work orders and maintenance equipment but at a higher level and in more detail-- either on its own or in conjunction with another program such as BuildingLink (or something similar).

1. Do you use a maintenance management system?  
 -No (Thank you and stop here)  
 -Yes: What Maintenance Management System are you using?
2. Do you use BuildingLink?  
 -Yes  
 -No: Do you use a system similar to BuildingLink, and, if so, which system?
3. If you use a Maintenance Management System, would you be willing to speak with the manager seeking this information?

<50 units	1. Yes 2. appfolio 3. Yes. You can provide my info: Chelsey Kelly, <a href="mailto:chelsey@roost-dc.com">chelsey@roost-dc.com</a>
<50 units	We do not use a maintenance management system.
50 – 99 units	None
100+ units	We have building link, but I don't use the maintenance management system. This is simply because we do not have an in unit maintenance service program.
100+ units	No
100+ units	We do not use a maintenance management system.
100+ units	No, we don't use a maintenance management system. Yes, we do use BuildingLink.
100+ units	1. Yes: All-PC 2. No 3. Yes: <a href="mailto:sgray@vannessnorth.org">sgray@vannessnorth.org</a>