

Co-op Coalition Survey: Hot Water Heaters (12-2020)

8 co-ops responded.

Sent: Fri, Nov 27, 2020 4:49 pm
Subject: HOT WATER HEATERS (DUE 12/11)(REP)

A coalition member wants to hear from those with a boiler room supplying hot water to the entire building. Please reply by Friday, December 11.

Thanks in advance for helping another Coalition member. The questions follow:

Have any coops had problems with their domestic hot water heaters suffering damage or constant breakdowns?

Were you ever told that the damage or breakdowns were due to chemicals in the DC water (hard water issues)?

Do any of you have or used to have RBI high-efficiency domestic hot water heaters?

DC Cooperative Housing Coalition
www.CoopsDC.org

100 years of co-ops in DC!

View our video-- 100 years in 15-minutes: <https://youtu.be/W1wcBu3F8vY>

Serving the District's cooperative housing community since 1984

You are receiving this email blind-copied to protect your privacy.

< 50 units	We have not had any problems with our two hot water heaters, which have long passed their usual useful life.
< 50 units	We are having problems at the moment with one of our two water heaters, but it is an issue with the ignition that is unrelated to water quality. The heater in question is 18 years old, a few years beyond its expected life of 15 years, so the D.C. water does not seem to have shortened its life. We don't have the high-efficiency heater mentioned in the query.
< 50 units	Our answer to all the three questions is no. We haven't had recurring problems with our hot water heater which is a standard kind.

< 50 units	<p>Our co-op has two gas-powered hot water heaters in the boiler room that adequately meet the needs of our 40-unit building. We had our plumber check them recently because one was showing some rusting near the bottom of the unit and learned that they are 5 years past their expected useful life.</p> <p>We have not been told that hard water causes the units to deteriorate more quickly, nor do we have any experience with RBI high-efficiency heaters.</p>
<50 units	<p>No No No</p>
< 50 units	<p>We have not had such problems. I know we have a tank-type heater but am not sure if it's the RBI high-efficiency type.</p>
300+ units	<p>Have any coops had problems with their domestic hot water heaters suffering damage or constant breakdowns? No</p> <p>Were you ever told that the damage or breakdowns were due to chemicals in the DC water (hard water issues)? No</p> <p>Do any of you have or used to have RBI high-efficiency domestic hot water heaters? Yes, we have RBI high-efficiency hot water heaters.</p>
300+ units	<p>1) No. we have replaced our domestic hot water heaters a few times. Not used that brand - RBI.</p> <p>2) No... but... FYI... in our closed loop heating/AC systems, we add a chemical to maintain the water temperature and help to prevent pipe damage, something that can't be done in the domestic hot water system.</p> <p>3) As far as I know, have never used that brand - RBI</p>