

Co-op Coalition Survey: Fios

Thanks, to the people who responded. Although few in number, what you provided was very helpful. The responses are contained in the following table.

Sent: Tue, Jul 3, 2018 12:36 pm

Dear Co-op Managers and Coalition Representatives,

If your co-op is wired for Fios, a Coalition member is interested in hearing from you. Their questions are below. If your co-op is not cabled for Fios, you need not reply. For those who respond, please do so by Friday, July (lucky!) 13. As we do with all of our surveys, we will share the results with everyone a few days after the due date.

Thanks for helping one another.

DC Cooperative Housing Coalition

www.CoopsDC.org

Serving the District's cooperative housing community since 1984

NOTE: You are receiving this email blind copied to protect your privacy.

Members of our Co-op have access to the internet through Comcast, Direct TV Disks, and DSL service through Verizon. Our co-op has signed a contract with Verizon to wire the building for Fios, creating the possibility for access to Verizon Fios service in each apartment. If members wish to subscribe to Verizon Fios, they will do so on an individual basis.

We have been told that wiring for Fios will be installed throughout the building sometime this summer. Our members are asking what they can expect from the installation from both the building and the individual owners' points of view.

If your building has been wired for Fios, we would appreciate a response to the following questions.

1. Age of your building: _____
2. How many units are in your co-op?
___ <30 units
___ 30 -49 units
___ 50 – 69 units
___ 70 – 89 units
___ 90+ units
3. How many units have subscribed to Fios through Verizon (estimate if you don't have complete data):
4. How long did the wiring take to wire your building?
5. Please describe any disruption to the building that the installation caused.
6. Please add any comments that you think would be helpful.

Thank you for your help.

<p><30 units</p>	<p>1. Age of your building: <u> 91 </u> years</p> <p>2. How many units are in your co-op? <input checked="" type="checkbox"/> <30 units <input type="checkbox"/> 30 -49 units <input type="checkbox"/> 50 – 69 units <input type="checkbox"/> 70 – 89 units <input type="checkbox"/> 90+ units</p> <p>3. How many units have subscribed to Fios through Verizon (estimate if you don't have complete data): maybe about 10 out of 20</p> <p>4. How long did the wiring take to wire your building? very short time--a few days</p> <p>5. Please describe any disruption to the building that the installation caused. The main issue was deciding where the Fios wiring would be installed because unlike Comcast which is external to the building, Fios wanted to be internal. We decided it would be installed in each of the four tiers through closet spaces. But in some apartments the closet had been removed, so this took considerable time to plan. Once the plan was approved the work was quick.</p> <p>6. Please add any comments that you think would be helpful. None</p>
<p><30 units</p>	<p>1. Age of your building: <u> 90 </u> years</p> <p>2. How many units are in your co-op? <input checked="" type="checkbox"/> <30 units <input type="checkbox"/> 30 -49 units <input type="checkbox"/> 50 – 69 units <input type="checkbox"/> 70 – 89 units <input type="checkbox"/> 90+ units</p> <p>3. How many units have subscribed to Fios through Verizon (estimate if you don't have complete data): 13 of 21 units</p> <p>4. How long did the wiring take to wire your building? several weeks</p> <p>5. Please describe any disruption to the building that the installation caused. wiring installed through front entrance coat closet in each unit. minimal disruption</p> <p>6. Please add any comments that you think would be helpful. It is good to have two options in the building. The legacy installation is Comcast which is installed through cabling on the outside of the building. FIOS is preferable.</p>
<p>30 – 49 units</p>	<p>1. Age of your building: <u> 105 </u> years</p> <p>2. How many units are in your co-op? <input type="checkbox"/> <30 units <input checked="" type="checkbox"/> 30 -49 units <input type="checkbox"/> 50 – 69 units <input type="checkbox"/> 70 – 89 units <input type="checkbox"/> 90+ units</p> <p>3. How many units have subscribed to Fios through Verizon (estimate if you don't have complete data): we've been cabled for just about one year now, and a few owners</p>

	<p>sign up each month. My best guess would be fifteen.</p> <p>4. How long did the wiring take to wire your building? We had to cable up the outside of our 5-story building, which involved extensive maneuvering of lift equipment. Overall, it took about a month from the day they started on site until we were ready to call Verizon for the first hookup.</p> <p>5. Please describe any disruption to the building that the installation caused. Each apartment had to be entered multiple times, for different phases (drilling, cabling, installation of connection boxes, pulling of fiber) which was more disruptive for owners at home during the day. We asked owners to move furniture away from the installation location inside their unit. There was some plastering and interior paint touch up needed after the drilling phase. We had to relocate some cars from their regular parking spots to accommodate parking the lift on site overnight (this phase took about a week)</p> <p>6. Please add any comments that you think would be helpful. Owners who have chosen FIOS (including myself) really love it. Be aware that WiFi television connections are still in development, so interior cabling might be needed to TV spots (Verizon did not charge for one connection to each apartment, but owner must pay for interior wiring). Better supervision of Verizon contractor is the way to ensure that connection boxes are located in an appropriate spot. I managed the install, and would be happy to correspond with the person having questions.</p>
50 – 69 units	No responses
70 – 89 units	No responses
90+ units	<p>1. 90 years</p> <p>2. 170.</p> <p>3. About 60%</p> <p>5. We chose core drilling, it was disruptive as all units had to be entered. Noise and dirt. Took about 2 days/ 50 units. But there are other install options (such as through hallways) which are less disruptive.</p> <p>6. Verizon FIOS is very reliable when compared to Comcast. Up and down speeds are rock stable. However after the expiration of the initial 2 contract years, Verizon attempts substantial rate increases.</p>
90+ units	<p>1. Age of your building:</p> <p>2. How many units are in your co-op? <input type="checkbox"/> <30 units <input type="checkbox"/> 30 -49 units <input type="checkbox"/> 50 – 69 units <input type="checkbox"/> 70 – 89 units <input checked="" type="checkbox"/> 90+ units</p> <p>3. How many units have subscribed to Fios through Verizon (estimate if you don't have complete data): 40%</p> <p>4. How long did the wiring take to wire your building? Project was part of a larger renovation project. Actual time spent on installing FIOs- 2 months</p> <p>5. Please describe any disruption to the building that the installation caused. Part of a larger more disruptive project.</p>

	6. Please add any comments that you think would be helpful. Remember that FIOS ties into the existing copper (Cat 4 or Cat 5) lines. The interior wiring is not fiber.
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