

Co-op Coalition Survey: Computer Maintenance Management (3-2021)

7 co-ops responded.

Sent: Tue, Feb 16, 2021 2:58 pm

Subject: CO-OP SURVEY - COMPUTER MAINTENANCE MANAGEMENT (DUE 3-2)

A coalition member wants to know about coalition member's use of Computer Maintenance Management System (CMMS) Software. Please reply by Tuesday, March 2.

Thanks in advance for helping another coalition member. The questions follow:

We would like to understand the cooperative community's use of Computerized Maintenance Management Software used to help maintain the corporation's facility infrastructure (not member-owned infrastructure). We would like to

1. understand the software used;
2. the tasks they are performing with it;
3. the relative cost; and
4. their satisfaction and/or experience with it.

We also understand that Building Link has recently introduced a new Inspection and Checklists module and am wondering if anyone is using it to maintain the corporation's facility infrastructure.

Best regards,
Janet Sten, Director
DC Cooperative Housing Coalition
www.CoopsDC.org

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<30 units	We do not use CMMS software.
<30 units	We're too small but would be interested if others use it and why!
<30 units	Our answer is no.
30-50 units	Our Co-op does not use any dedicated software for maintenance management. We do occasionally use Excel spreadsheets to track an issue retrospectively (no cost - Board members use personal equipment and software). Our front desk keeps paper records in spiral notebooks (key log, for example); transactions are fewer than one per day, cost is minimal. Building Link seems to be a good program for a larger coop or one that provides for-fee maintenance to residents.
T30-50 units	Neither we nor our management company use CMMS software.
100+ units	We do not use this type of software. We are expanding our use of BuildingLink.
100+ units	We only use BuildingLink, to set up recurring Preventative Maintenance items.